

AGILE CHANGE

### Change Process

Salespeople resist change, and business priorities evolve quickly.

Our change process is intended to work in large-scale change as well as micro-changes at the level of the individual seller. It is built to be able to respond quickly to new challenges and opportunities.

Embed training in a change process that delivers results, drives continuous improvement, and adapts to new challenges.

Don't just train. Change behavior. For good.

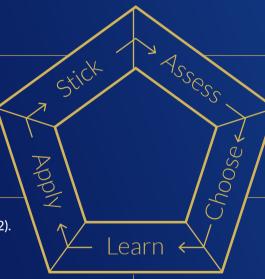
# Make training stick with a proven change process that leverages technology and sales Al

#### 5. STICK

Make the learning stick with Al nudge questions, badging, and coach-the-coach services.

#### 4. APPLY

Support application with AI in LMS/ CRM (now) and collaboration tools (Q2). AI pre-call practice simulators. Human deal coaching and manager toolkits.



#### 1. ASSESS

Identify gaps in skill, coaching, and culture for managers and teams. 180° and Al (Q2) assessments.

#### 2. CHOOSE

Contextualize materials, curate learner journeys, and build motivation.

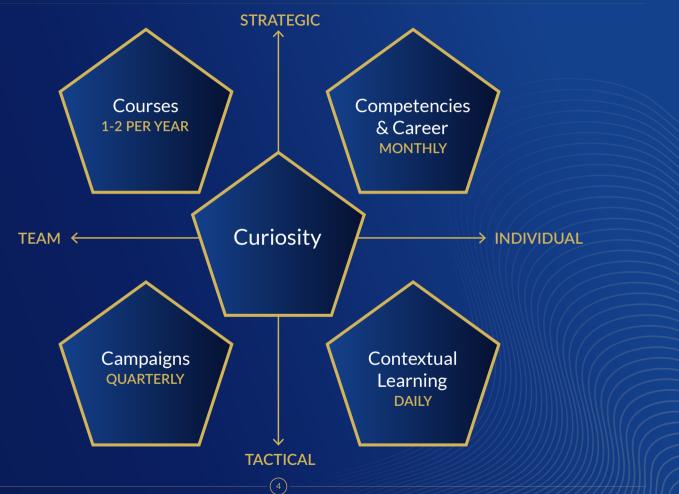
#### 3. LEARN

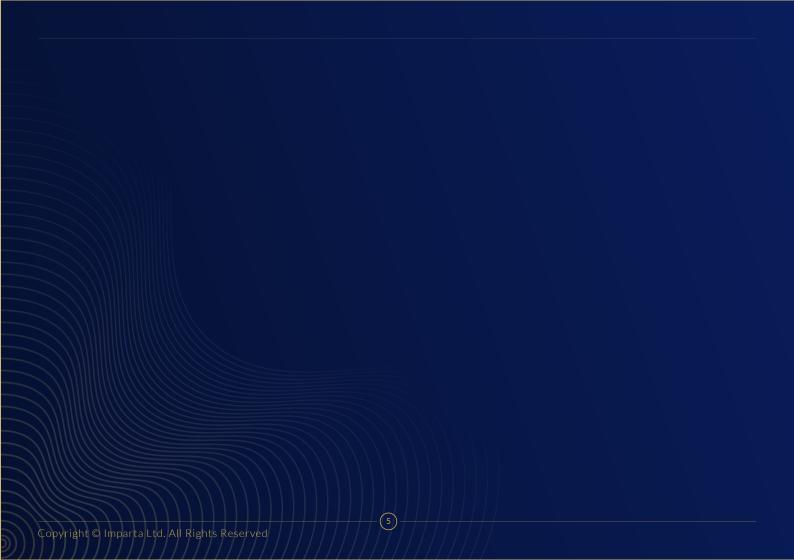
Train through instructor-led (F2F/Virtual), eLearning & Playbooks. Dynamic AI customer roleplays for skills practice. Train managers first so they can coach their teams.

## Continuous Improvement

Sales transformation is rarely achieved through a single form of learning, such as a course. Because of this, our deployment model drives multiple learning use-cases and a culture of continuous improvement.

- Courses: Complete courses and a robust change process to build core skills aligned to your business
  & commercial strategy.
- Campaigns: Topical 'deep dives' to build Skill and Will to respond quickly to tactical priorities such as product launches, competitor activity or inflation.
- **Contextual Learning**: Personalized AI-powered support, training and coaching to empower and upskill users in real time, within the flow of work.
- Competencies & Career: Using individual assessments to identify specific knowledge and skill gaps and close them with courses, modules, or micro-learning.
- Curiosity: Leverage individual curiosity to drive a learning culture and the exploration of adjacent skills. "You've been learning X; we think you might find Y and Z interesting too".





## Contact us

To find out more, please visit www.imparta.com or email info@imparta.com

#### Imparta North America

954 Lexington Ave. #1081 New York, NY 10021 +1 (516) 595 0020

#### **Imparta EMEA**

522-524 Fulham Road, Fulham, London SW6 5NR +44 (0) 20 7610 8800





To find out more, please visit www.imparta.com or email info@imparta.com to contact us directly.